

# Brad Wyatt

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Carnegie Mellon University — B.S., Decision Science, 2016

Skills: ETLWorks, SnapLogic (ETL), SQL Server, Python, JavaScript, REST, AWS S3, Grafana, OpenAI API

**Integration Developer, OpenGov, San Francisco, CA**

**March 2022 – Present**

*OpenGov is a cloud-based public-sector software platform serving 2,000+ government customers across ERP, reporting, permitting, and a low-code Government App Builder.*

Primary technical owner of OpenGov's enterprise ETL infrastructure, serving as the final escalation point for integration-related architectural issues and high-severity outages.

Designs and develops automation across RPA, Python, and AI-assisted workflows (Custom GPTs) to streamline business processes and reduce manual effort.

Drives platform improvements across observability and data pipeline reliability.

- Led company-wide migration of 1,800+ integrations across 500+ government customers from SnapLogic to ETLWorks, delivering core development in 3 months and enabling a 6-month team migration, on time and under budget without external contractors; recognized as Professional Services Person of the Month (July 2024).
- Resolved recurring SnapLogic stability issues that generated 300+ support tickets per quarter, achieving a 9-month streak with zero crashes and an 80+ hours/quarter efficiency gain, earning the 2022 OpenGov Rockstar Award.
- Engineered an ETLWorks-to-Grafana observability pipeline using webhook-driven execution events, enabling near real-time visibility into integration runs and alerting and incident triage via OpsGenie and Slack.
- Built ETLWorks metadata pipelines to automate large-scale configuration changes, including recurring metadata backups, reducing multi-day operational work from 55+ hours to under 1 hour while enabling safer, repeatable updates at scale.
- Developed an ETLWorks API layer enabling a Custom GPT that allows internal teams to configure form autofill integrations via natural language, with 100+ deployments across 50+ customers.
- Led post-migration system hardening across ETLWorks pipelines and observability infrastructure, delivering 30+ enhancements that improved monitoring coverage, alerting quality, and operational reliability through cross-team feedback.

**Integration Specialist, OpenGov, Redwood City, CA**

**July 2017 – February 2022**

Built and supported ETL integrations from client ERP systems (e.g., Tyler Technologies, Oracle) into OpenGov's platform using SnapLogic, Scribe, SQL, and Python. As an early team member, delivered customer-specific integrations and developed SQL views reused across implementations.

- Delivered complex ETL integrations across 80+ customer implementations, managing 10–15 concurrent projects across diverse ERP systems.
- Built ETL integrations augmented with SQL, Python, and REST APIs to resolve customer-specific accounting and reporting edge cases, ensuring accurate and reliable downstream financial reporting.